



**Redland**  
CITY COUNCIL

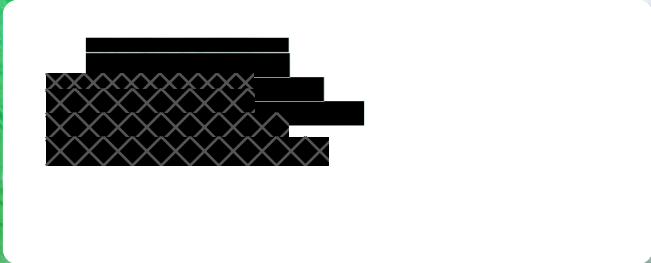
# Rate Notice

ABN 86 058 929 428

**General Enquiries:** (07) 3829 8999

**Email:** rcc@redland.qld.gov.au

**Web:** www.redland.qld.gov.au



<b>Property No.</b>	[REDACTED]
<b>Valuation 2024-2025</b>	\$145,000
<b>Rating Category</b>	2a
<b>Billing Period</b>	1 Jan 2025 - 31 Mar 2025
<b>Property Location</b>	10 Cleveland View, Unit 3/10 Michelle Court Cleveland QLD 4163 Lot 3 SP274836 - 10 Cleveland View CTS
<b>Due Date</b>	<b>17 Feb 2025</b>

<b>Rate Account Balance B/Fwd</b>	<b>\$0.00</b>	<b>+</b>	<b>Current Levy</b>	<b>\$858.27</b>	<b>=</b>	<b>Total Amount Owing</b>	<b>\$858.27</b>
-----------------------------------	---------------	----------	---------------------	-----------------	----------	---------------------------	-----------------

## Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	403.51
Council Water and Sewerage Charges	\$	276.81
State Government Charges	\$	177.95

**Total Amount Payable** \$ **858.27**

Payments made after 31/12/2024 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

## Payment By BPAY



**Billers Code:** [REDACTED]  
**Ref:** [REDACTED]

## Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au  
\* Using BPAY will not attract a card surcharge.

© Registered to BPAY Pty Ltd ABN 69 079 137 518

## Payment Online

## Payment By Phone



**1300 300 943**  
Visa, Mastercard. 24 hours.  
7 days per week.

PHONE\*

**Reference No:** 3724204

\* A card surcharge of 0.11% will apply



## Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council  
PO Box 21  
Cleveland Qld 4163



**Pay in Person at any Post Office**

**Total Amount** **\$858.27**



\*L002140\*

601

164640/XE/002140

	Amount
<b>Redland City Council Charges &amp; Rebates</b>	
General rate category 2a Min	\$340.75
Environment & coastal management	\$50.63
Landfill remediation	\$10.47
Redland City SES administration	\$1.66
<b>State Government Charges &amp; Rebates</b>	
Emergency management levy – Class A Group 2	\$60.85

## Important Notes

**Future Issue & Due Dates:**  
Q4 Issue Date 11 Apr 25 /  
Due Date 13 May 25

**Interest:** From 1 July 2024 to 30 June 2025 compound interest at the rate of 12.35% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.

**Balance of Account:** If you would like to discuss a balance outstanding on your account or discuss payment options please contact us on (07) 3829 8999.

This rate notice is issued in accordance with the Local Government Regulation 2012 and Council's budget resolutions.

Louise Rusan,  
Acting Chief Executive Officer.



### Payment in Person Customer Service Centre's

**Cleveland (Bloomfield St)**  
Weekdays 8:30am to 4:30pm

**Capalaba (Moreton Bay Rd), and Victoria Point Library (High Street)**  
Weekdays 9am to 4:30pm

A card surcharge of 0.11% will apply to debit, credit and EFTPOS payments you make to Council for this rate notice. Using BPAY will not attract a surcharge.



### Payment By Direct Debit

Download a Direct Debit Request from Council's website or phone (07) 3829 8999 to request a form.

Complete and return by email to :  
DirectDebitRates@redland.qld.gov.au Or By Post To Redland City Council, Direct Debit, PO Box 21, Cleveland QLD 4163

Use Centrepay to make regular Deductions from your Centrelink payments. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to [humanservices.gov.au/Centrepay](https://humanservices.gov.au/Centrepay) for more information and to set up your Centrepay Deductions.



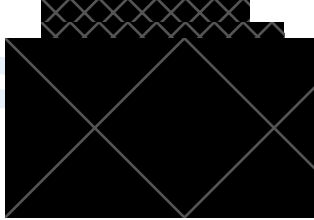
# Water Account Summary

General Enquiries: (07) 3829 8999  
Email: rcc@redland.qld.gov.au  
Web: www.redland.qld.gov.au

Property No. [REDACTED]

Property Location  
10 Cleveland View, Unit 3/10 Michelle Court  
Cleveland QLD 4163  
Lot 3 SP274836 - 10 Cleveland View CTS

Billing Period  
1 Jan 2025 - 31 Mar 2025



Information Only

## Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
13W089752	15/08/2024	12/11/2024	89	2,434	2,468	34	No

## Local Government Distribution and Retail Price

Residential water consumption	\$	24.89
Residential boundary meter fixed water access 40mm	\$	33.67
Sewerage	\$	218.25

## State Bulk Water Price

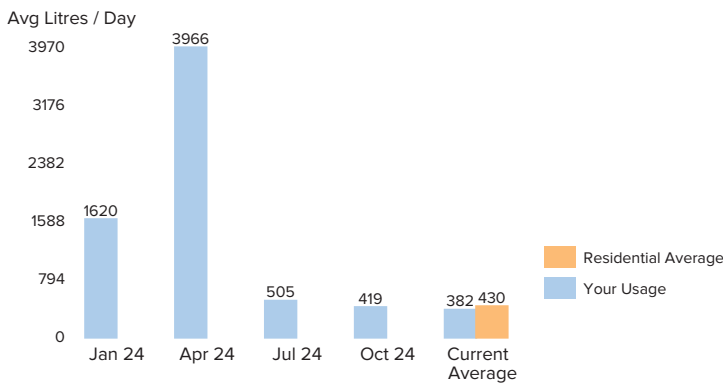
State Govt bulk water consumption	\$	117.10
-----------------------------------	----	--------

<b>Total Water and Wastewater Charges</b>	<b>\$</b>	<b>393.91</b>
---	-----------	---------------

This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$400.36

## Your Water Usage Comparison



Please refer to the back page of this summary for further information.

## Billing Enquiry?

For billing enquiries please contact Redland City Council  
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163  
PO Box 21, Cleveland Qld 4163

email rcc@redland.qld.gov.au  
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

Telephone: 3829 8999



\*M002140002\*  
603  
164640/XE/002140

## Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

**For the 2024-2025 financial year the following water consumption charges apply:**

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.444	0.732	4.176
Non Residential	3.444	1.674	5.118

## Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

## Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

## Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

## Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge. If your current water usage noted on the previous page appears abnormal, please check for leaks.

### Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone). Your latest meter reading appears on the previous page.
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

## Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

