



THE KINGSTON GROUP HANDOVER & MAINTENANCE COMMITMENT

At Kingston Group, we connect people with homes designed for the way they live and enable them to move forward with confidence. We stand by every home we build, ensuring quality, integrity, and smart design at every step. From concept to completion, our high standards deliver warm, efficient, and low-maintenance homes that truly support modern living. With expert craftsmanship, a Master Builders Guarantee, and a team that takes pride in what we do, your investment is built to last — empowering you to enjoy a home that works for you, now and into the future.

At Kingston Group, we ensure a seamless transition into your new home with our comprehensive handover process. Every new homeowner receives access to a digital handover pack, where they can easily download important documents, including:

- Code Compliance Certificate (CCC)
- Warranties
- Maintenance schedule
- List of trades
- Process for ordering new bins

Beyond handover, we stand by our work with a 1-year maintenance period, during which we conduct two scheduled inspections:

- 3-month post-handover check – to ensure everything is settling as expected
- 1-year post-handover check – a final review to address any issues.

If you notice any plumbing, drainage, electrical, or structural issues, contact us immediately—we'll address them without delay. For minor concerns like paint cracks or general wear, note them down, and we'll review them at your next scheduled inspection. At each visit, we proactively assess your home to ensure everything meets our standards.

Our goal is to ensure your home not only meets but exceeds expectations—providing peace of mind from day one.

Peter Leach & Isaac Savill
Owners/Directors